



Professional Training Programs

Position Description for Trainees

Job title: **Milwaukee Mobile Crisis Intern**

Work Location: **1220 W. Vliet St, Milwaukee 53205**

Division/Department: **Milwaukee Mobile Crisis**

Reports to: **Crisis Services Coordinator and/or BHESC Lead**

Essential Duties and Responsibilities:

The Milwaukee Mobile Crisis Intern position is a member Milwaukee Mobile Crisis team. Milwaukee Mobile Crisis team engages in community-based services which provides mental health crisis intervention to callers of all ages on the Milwaukee County Crisis Line while strongly focusing on responding in person throughout Milwaukee County to assess, stabilize and link individuals who are experiencing a mental health crisis.

The Milwaukee Mobile Crisis team is an interdisciplinary group made up of social workers, nurses and licensed counselors who respond to all community mobiles in pairs of two, in addition to an accompanying intern. The team intervenes with individuals of all ages in a variety of setting throughout the county including homes, schools, businesses, hospitals, and police stations.

An intern with Milwaukee Mobile Crisis team will have opportunities to complete mental health assessments, engage in in face-to-face crisis counseling/crisis stabilization while also linking community members in need to additional services including inpatient hospitalization and outpatient services such as Peer Support and Substance Use Disorder recovery programs. Interns will collaborate with several county wide and community-based agencies including hospitals, police departments, and human service agencies in order to provide a high level of service that addresses the totality of an individual's needs.

Interns with Milwaukee Mobile Crisis team should be ready for an active and diverse internship experience and will be a part of many face-to-face crisis interventions throughout the county. As the team operates seven days a week from seven thirty in the morning until midnight, a variety of scheduling needs can be accommodated.

Work Experience Requirements:

- Excellent verbal and written communication skills, including ability to effectively communicate with internal and external customers
- Excellent computer proficiency (MS Office – Word, Excel and Outlook)
- Must be able to work under pressure and meet deadlines, while maintaining a positive attitude and providing exemplary customer service
- Ability to work independently and to carry out assignments to completion within parameters of instructions given, prescribed routines, and standard accepted practices

Milwaukee County Behavioral Health Division (BHD) is working in partnership with Milwaukee Comprehensive Care Collaborative (MC3), a grassroots organization that strives to improve the quality and delivery of behavioral health services and we are committed to the MC3 values and providing an exceptional internship experience. BHD promotes educational and cultural development of Milwaukee County through innovative collaborations, external partnerships, and a strong commitment to diversity and inclusion.

We seek greater diversity in our staff to broaden students' work experience and to enrich our community. You will have the opportunity to work with consumers that have complex needs, i.e., mental health, substance use and social economic status. Candidates must be sensitive to the needs of and possess an interest in working in a community that is diverse, with regard to gender, race, ethnicity, religion, nationality, sexual orientation or identity, disability status, and protected veteran status.